



TERMS & CONDITIONS

PRODUCTS

All products are handmade and in limited quantity. We cannot always secure availability of all designs. If you like one of our designs which is unfortunately not available for sale online, please contact us as we will be delighted to make it for you to order or design your own special one.

We passionately and tirelessly select the materials and natural minerals and gemstones for our products, therefore we cannot guarantee that our products of similar design will be equal in form and shape as the materials may vary due to their natural character.

All products are delicate in their nature. Stretching them excessively may result in damage. More importantly some of the products may contain dyed beads which can transfer their colour to clothing and skin. Please do avoid placing them in harsh sunlight, rubbing in chemicals including perfumes, sweat or sea water.

Certain materials used in the products may trigger an allergic reaction for some people. We highly recommend to people who normally suffer allergic reactions to take care of the proper use of your jewelry to reduce risk of allergy or seek individual advice from your GP.

EXCHANGE & RETURN

Please ensure that you choose carefully as we are unable to accept refunds or exchange due to change of mind due to individual character of each piece.

If there is an issue with one of your JustU products, please contact us at JustU@justu.com.au. We will be more than happy to assist.

All information and pricing are subject to change in which case the online website would be instantly updated.

SHIPPING

\$7.00 Standard Shipping

\$10.00 Express Shipping

All products will be posted within 1-3 business days via Australia Post. Australia Post states to allow 2-5 business days for parcel post in the same state and 3-6 business days to another state.

Please ensure that all information provided is correct as JustU Jewelry may not be able to retrieve your parcel if it is posted to the incorrect address.

Orders will be postage secured in a solid cardboard box to ensure that posts on earrings are not broken.